**-WPOA CONFERENCE-**

**“DIFFICULT CALLS**

**AND**

**THE IMPACT ON THE FIRST RESPONDERS”**

**INSTRUCTORS**

**DR. JERRY POST, PSY.D.**

**HEATHER O’CONNOR**

**(WYOMING HIGHWAY PATROL)**

**-DISPATCH TRAINER-**

**DETECTIVE DONNIE HEIDUCK**

**(LARAMIE COUNTY SHERIFF’S DEPARTMENT)**

**-CRIME SCENE INVESTIGATOR-**

**THIS COURSE IS DESIGNED TO PROVIDE SPECIFIC INFORMATION BY ANALYZING REAL WORLD EXAMPLES AND TO LEAD GROUP DISCUSSIONS OF THE PERSONAL IMPACT THAT DIFFICULT FIRST RESPONDER CALLS HAVE ON EACH SEGMENT OF LAW ENFORCEMENT. THE GOAL OF THE COURSE IS TO LEARN HOW TO INDIVIDUALLY MANAGE YOUR RESPONSE AND EXTEND BOTH YOUR CAREER AND YOUR POST CAREER LIFESPAN.**