# **EAU CLAIRE AREA CONVENTION & VISITORS BUREAU (VISIT EAU CLAIRE)**

#### **EMPLOYEE OF TEMPORARY EMPLOYMENT AGENCY ASSIGNED TO VEC**

JOB TITLE: Eau Claire Road Crew

JOB TYPE: Part-time

HOURS: Varies – Projects based – 10-15 Hours/week

SCHEDULE: Varies; mostly nights, weekends, and holidays

PAY: Hourly

REPORTS TO: Director of Operations

COLLABORATES WITH: Visit Eau Claire Marketing Team

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<u>OVERVIEW:</u> The EC Road Crew is responsible for promoting the Eau Claire area at all Eau Claire-Stream (Visit Eau Claire's mobile marketing center) events.

Gain knowledge in experiential marketing by showcasing Eau Claire experiences at several tourism-driven events throughout the Midwest.

#### **SPECIFIC DUTIES:**

- Participate in meetings leading up to Eau Claire-Stream events.
- Attend all designated Eau Claire-Stream events
- Execute special promotions and activities to generate excitement and engagement at events and through social media and interaction with patrons.
- Answer/Assist with questions from visitors and local residents about upcoming events, lodging, area attractions, etc.
- Participate in all training opportunities
- Assist with and organize Eau Claire-Stream events
- Ensure all vehicles are regularly cleaned and maintained
- Ensure that all goals set out for the Eau Claire-Stream are achieved
- Capture photos, videos, and other content of promotions at all events
- Reconcile inventory for each event
- Ensure storage shed is regularly cleaned and maintained

### **ADMINISTRATION:**

 Maintain a cohesive working relationship with all other personnel to ensure a unified and effective promotional effort.

- Maintain a well-informed working knowledge of the attractions and services available in the area to visitors and acting as a liaison between these entities and the visitor.
- Other responsibilities, as delegated by the Executive Director

## JOB REQUIREMENTS:

- A personal commitment to excellence, professionalism and creativity
- Ability to respond to questions from executive management, clients, customers and the general public.
- Must be able to lift 60 pounds. Must have own dependable transportation.
- Professional attire required at any time the Convention & Visitors Bureau is being represented, except by special permission from the Executive Director. (Fun Patrol attire will be provided by Visit Eau Claire).
- This job regularly requires evening, weekend, and holiday work