Marketing Tips to Attract Visitors to Your Historic Property

1. Establish Clear, Timely, Executable Goals

- a. What are your marketing goals for the coming year? Are they related to revenue? Increasing number of visitors? Other?
- b. Develop marketing strategies & tactics accordingly.

2. Know Your Audience

- a. Generate visitor opt-in lists and keep them informed of news & noteworthy events.
- b. Consider sending out periodic surveys to visitors to glean insights on key demographics, psychographics, behavior and preferences.

3. Website Presence

- a. Create a fresh, attractive website with changing content to keep visitors coming back.
- b. Promote events, include updated calendar, visitor and contact info for setting up tours.
- c. Consider a Search Engine Optimization campaign to make sure visitors can find your property when conducting online searches.

4. Be Social

- a. Participate in social media channels such as Facebook, Twitter, YouTube, Flickr, etc.
- b. Network with your counterparts and competitors. Keep apprised of their initiatives, successes and failures.

5. Get the word out

- a. Create a periodic newsletter to inform and boost awareness/interest.
- b. Cultivate relationships with travel and other writers related to reviews and promotions. Generate a list of local and state wide travel blogs and journalists, and add them to the newsletter list.
- c. Consider participation in local press trips.

6. Stretch your resources

- a. Join forces with hospitality related businesses on co-op initiatives to share advertising costs.
- b. Partner and create packages with local hotels and other area businesses.
- c. Post openings for internships at local universities.

7. Be visible in the local community

a. Create collateral for distribution at Visitor Centers, hotel concierge, and rest stops.

8. Create a library of compelling images and video

a. Share high quality photographs and/or video, b-roll of your property with media and organizations such as ACVB, the Austin Film Commission, Texas Film Commission to be used for promotion and scouting purposes.

9. **Experiment!**

a. Be flexible. Test various advertising, promotions, messaging and offers to learn which tactics yield the best results.