

Group Bookings for Schools and Youth Clubs

at Better Swindon, Link Centre

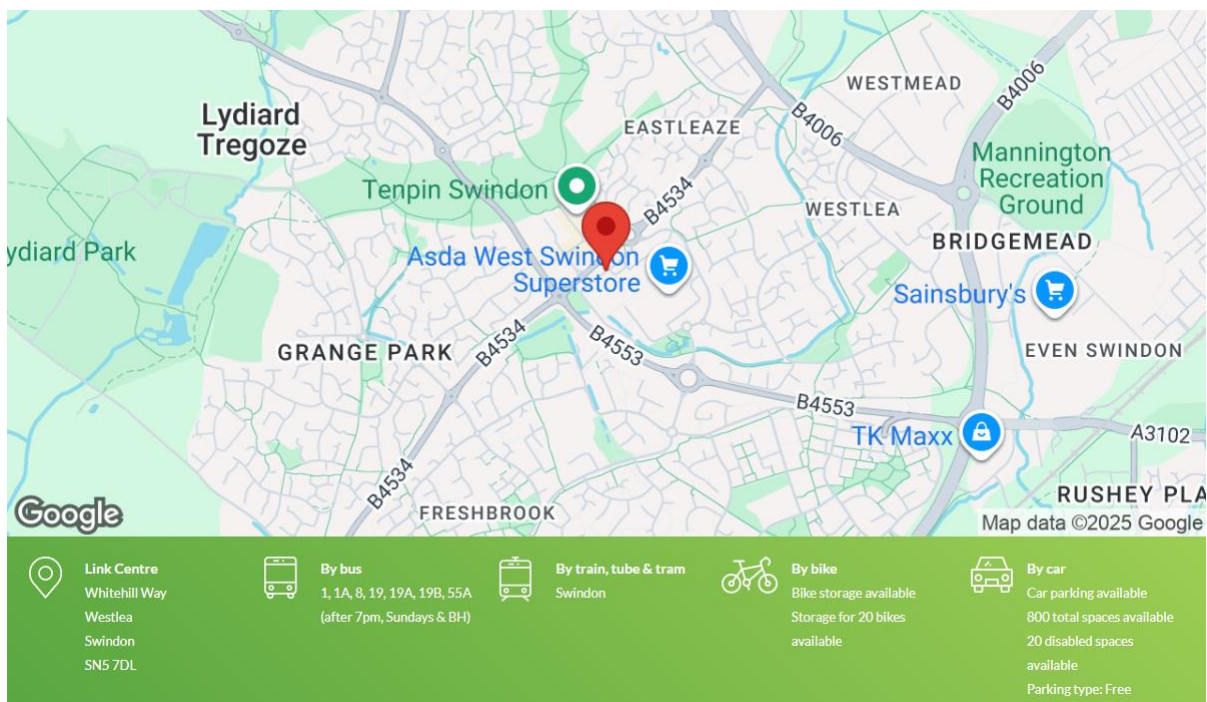
We offer discounted rates for **Trampolining** and **Ice Skating** to groups of 20 or more from schools and youth clubs. Please submit your enquiry at least 3–4 weeks in advance.

Below you'll find information about our activities, including session times, prices, and booking/payment details.

Please complete and return the **enquiry form on page 5**. This form does not guarantee a booking, but it helps us check availability and plan your visit efficiently.

Your booking will be confirmed once our Administrator sends you a Contract Form and we receive the signed copy.

Where to find us?



[View map and get directions: <https://www.better.org.uk/leisure-centre/swindon/the-link-centre>]

Please note: Free parking spots for busses are available at the back of the building. Access by Link Avenue, situated after the football pitches. We host a fun fair twice a year, so please inform us if you wish to use these so we can confirm availability on the date of your visit.

Visit our website for more info:

- Ice Skating: <https://www.better.org.uk/leisure-centre/swindon/the-link-centre/ice-skating-swindon>
- Trampoline Park: <https://www.better.org.uk/leisure-centre/swindon/the-link-centre/link-trampoline-play-park>

Trampolining Group Bookings

Who is it for?

- Groups of 20 to 60 participants
- Suitable for ages 5 and over (adult supervision ratios apply for children under 8 — see below)
- Children under 5 may join with 1:1 adult supervision
- For larger groups of young children, we can offer Toddler Bounce Sessions or Soft Play — please ask for details

Price

- £10.00 per person, per session (includes trampoline socks)
- Minimum booking: 20 participants
- Private hire available for a minimum charge of £200 (up to 20 participants)
- For groups over 20, an additional £10.00 per person applies
- Final participant numbers must be confirmed at least 3 weeks before your booking

Adult Supervision Ratios

- Children under 5: 1 adult per child
- Children aged 5–7: 1 adult per 10 children
- Additional adults supervising from the spectator area (not participating) may attend free of charge and do not count towards total participant numbers

Sessions times

Group booking take place on General Jump sessions or outside standard Trampoline Park opening hours for private hire. Sessions last 60 minutes, including a 15-minute briefing and 45 minutes of jump time.

- **Term-time General Jump Sessions** (*every hour on the hour*)
 - Friday: 14:00–18:00
 - Weekend: 10:00–17:00
- **Term-time Toddler Bounce Sessions**
 - Monday, Wednesday, Friday: 10:00–11:00
 - Weekend: 09:00–10:00
- **Term-time Private Hire availability**
 - Monday: Any time after 11:15
 - Tuesday: 11:15–12:15, and any time after 13:45
 - Wednesday: Any time after 11:15
 - Thursday: 11:30–12:30, and any time after 14:15
 - Friday: 12:30–13:30
 - Weekend: between 10:00–18:00 (session must start on the hour)

For **school holiday** availability, please check with us directly. Sessions typically run daily from 10:00.

Ice Skating Group Bookings

Who is it for?

- Groups of 20 to 300 participants
- Suitable for all ages - (*Skate hire available in sizes from children's 5 to adult 15*)
- Non-motorised wheelchairs are welcome on the ice

Price

- £8.50 per skater per session (includes skate hire)
- Carers accompanying disabled persons skate free—please inform us of numbers when booking
- Spectator access is free
- Skating aids (penguins) cannot be reserved in advance but are available for hire on-site at £4.00 per 30 minutes - *Please note: We are a cashless centre and accept card payments only*

Session Times

Group bookings take place during Public Skating sessions. Session durations vary—you can stay for the entire session, though most groups find 1 hour sufficient.

Please note that parts of the rink may be coned off during some sessions; please ask for details.

- **Term-time Public Skating Sessions:**
 - Monday: 12:30–14:00 (90 minutes)
 - Tuesday: 12:00–13:30 (90 minutes)
 - Wednesday: 10:00–12:00 (120 minutes, part rink coned off)
 - Wednesday: 20:15–21:45 (90 minutes)
 - Thursday: 12:00–13:30 (90 minutes)
 - Friday: 12:30–14:00 (90 minutes)
 - Friday: 16:30–18:00 (90 minutes)
- **Weekend Sessions:**
 - Saturday & Sunday: 10:45–12:45 and 15:30–17:30 (Sessions last 60 minutes with entry every 15 minutes)

For **school holiday** availability, please check with us (*weekend session times remain the same*).

Booking & Payment Terms

Please read the following conditions carefully. Full T&Cs will be included with your Contract Form. If you have any questions, feel free to contact us before booking.

Participant Numbers

Final participant numbers must be confirmed at least 20 days before your visit (or 4 weeks for private hire) so we can issue your Booking/Contract Form. Past that time, we're no longer able to guarantee spaces availability.

Booking Confirmation

Your booking will only be confirmed once we receive the signed Contract Form.

Changes After Confirmation & Refunds

We're unable to accept changes to participant numbers once the booking has been confirmed. No refunds or credits will be provided for no-shows.

Additional Tickets

For bookings during General Jump or Public Skating sessions, extra tickets can be purchased separately online or at reception on the day (if spaces are still available)—standard session fees apply.

Please note: We are a cashless centre and can only accept card payments.

Extra participants cannot be added at reception for private hire bookings.

Payment Terms

An invoice will be issued once we receive your signed Contract Form. Payment is required within 14 days, either via bank transfer or by card over the phone through our Finance department.

Please note: We are unable to process invoice payments at the centre.

Trampolining Waiver

If your booking includes trampolining, we'll provide our Park General Rules (waiver) when booking. It's your responsibility to return the completed form—with all participants' details—at reception on the day of your visit.

Additionally, the hirer must ensure adult supervision ratios are met at all times. If supervision requirements are not adhered to, participants may be denied entry without a refund.

Failure to comply with these conditions may delay entry and reduce your session time.

Risk Assessments, Policies & Insurance

We do not provide risk assessments (nor NOPs), but you are welcome to visit the centre in advance to carry out your own. We can supply our public liability insurance certificate on request.

Activity T&Cs, Safeguarding Statement and full company policies can be found here:

<https://www.better.org.uk/legal-policies>

New Customers

If this is your first booking with us, we may request proof of address and ID for the person responsible for the invoice. These documents must be provided at the time of booking.

Group Booking Enquiry Form

Please complete the form below and return it to us, or copy and paste the information into an email to link@gll.org. This is an enquiry only and does not confirm your booking. We will get in touch to confirm availability and guide you through the next steps.

Club / School Details

Organisation Name:	
Address Line 1:	
Address Line 2:	
Town/City:	
County:	
Postcode:	

Booking Contact Details

Person responsible for organising the visit, or to be contacted in case of emergency

First Name:	
Surname:	
Email Address:	
Contact Number:	

Invoice Contact Details *(if different from the booking contact)*

Person responsible for signing or processing the invoice

First Name:	
Surname:	
Email Address:	
Contact Number:	

Important note for schools:

If your school is part of a trust or academy group and requires the invoice to be addressed to them (rather than directly to the school), please provide the full invoicing details below.

If a Purchase Order (PO) number is required, it must be obtained and provided at the time of booking.

Organisation Name:	
Address Line 1:	
Address Line 2:	
Town/City:	
County:	
Post Code:	

Purchase Order (PO) Number *(if applicable)*

PO Number:	
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Please find our supplier information below if required.

Supplier Information

If your organisation needs to set us up as a new supplier, please find our financial and contact details below. If you have any further questions, feel free to get in touch.

Centre Details

Centre Name: The Link Centre

Address: Whitehill Way, Westlea, Swindon, Wiltshire, SN5 7DL

Email: link@gll.org (preferred method of contact)

Phone: 01793 877 323 (call centre only – not a direct line to centre staff)

Accounting & Payment Details

Company Name: GLL (Greenwich Leisure Limited)

Registered Address: Middlegate House, The Royal Arsenal, London, SE18 6SX

Remittance Email: TheLinkLeisureCentre.invoices@gll.org

Finance Department Phone: 0208 317 5000 (ext. 4057 – for invoice card payments)

Company Registration Number: 04234158

IPS Registration Number: 27793R

Inland Revenue Charity Number: XR43398

Bank Account Details

Account Name: Greenwich Leisure Limited (GLL)

Bank Name: Barclays Bank

Account Number: 23567338

Sort Code: 20-00-00

IBAN: GB89BARC20000023567338