STEP1 Reset IE

Tools >>> Advanced >>> Reset



STEP2 add secure site to IE:

(Add the Invisalign-Servers to the "Trusted sites" and adjust the settings for this zone)

- 1. In the Menu bar of Internet Explorer go to Tools => Internet Options => Security
- 2. Select the "Trusted Sites" icon
- 3. Click on "Sites"
- 4. Type <u>https://*.invisalign.com</u> in the line under "Add this Web site to the zone"
- 5. Click on "Add"
- 6. Type <u>https://*.aligntech.com</u> in the line under "Add this Web site to the zone"
- 7. Click on "Add"
- 8. Click on "OK" or "Close"
- 9. Restart IE

	Trusted sites	
Internet Local intranet Trusted sites Restricted sites Trusted sites Trusted sites This zone contains webstes that you trust not to damage your computer or Sites	You can add and remove websites from this zone will use the zone's security se Add this website to the zone:	n this zone. All websites i ettings.
your files. You have websites in this zone.		Add
Security level for this zone	Websites:	121125
Custom Custom settings. - To change the settings, dick Custom level. - To use the recommended settings, dick Default level.	https://*.aligntech.com https://*.invisalign.com	Bemove
Enable Protected Mode (requires restarting Internet Explorer)	Require gerver verification (https:) for all sit	tes in this zone
Gustom level Default level		Glose

STEP3: The Privacy-tab in Internet Options

(Enable Cookies for the Invisalign website)

- 1. In the Menu bar of Internet Explorer go to Tools => Internet Options => Privacy
- 2. Make sure that the slider is not set to "Block All Cookies" and not set to "Accept All Cookies" (i.e.

the slider is midway), because then the button "Sites..." is NOT active

- 3. Click on "Sites"
- 4. Type <u>https://*.invisalign.com</u> into the line under "Address of Web site:"
- 5. Click on "Allow"
- 6. Type https://*.aligntech.com into the line under "Address of Web site:"
- 7. Click on "Allow"
- 8. Click on "OK"

General Security Printery Content Connectors	Programs Advanced	Per Site Privacy Actions		
Settings		Manage Stes		
Select a setting for the Internet zone. Medium		You can specify which cookies, regardless of t	webstes are always or never allo heir privacy policy.	owed to use
 Blocks third-party cookies that do not h privacy policy 	ave a compact	Type the exact address of the or Block.	website you want to manage, and	d then click Allow
Blocks third-party cookes that save inf be used to contact you without your exp - Restricts first-party cookies that save i can be used to contact you without your.	ormation that can kicit consent information that	To remove a site from the list of and click the Remove button.	managed sites, select the name	of the website
	angenot conserve	Address of website:		
	(increased)	L.		Block
Sites Import Advanced	Default			Allow
Location		Managed websites:		
Never allow websites to request your physical location	Clear Sites	Domain	Setting	Remove
Pop-up Blocker		aligntech.com	Always Allow	Remove all
Turn on Pop-up Blocker	Settings	invisalgn.com	Always Allow	
inPrivate	Competence of the second			
	000000000			
Disable toolbars and extensions when inPrivate Bro	wsing starts			
		1		<u>.</u>

STEP4: Enable Pop-Ups for the Invisalign website

- 1. In the Menu bar of Internet Explorer go to Tools => Pop-up Blocker => Pop-up Blocker Settings
- 2. Type <u>https://*.invisalign.com</u> into the line under "Address of Web site to allow:"
- 3. Click on "Add"
- 4. Type <u>https://*.aligntech.com</u> into the line under "Address of Web site to allow:"
- 5. Click on "Add"
- 6. Click on close
- 7. Restart IE.

-up blocker settings	1
Address of website to allow:	pop-ups from specific
	Add
Allowed sites:	
*aligntech.com	Remove
*invisalign.com	
	indentife de
iotifications and blocking level:	
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If further help is needed, please do not hesitate to ask.